

	<h2>QUALITY POLICY</h2>	<p><b>PQ</b> Rev. 0 of 24/02/2018</p> <hr/> <p>Page 1 of 2</p>
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### MISSION

Stamperia Casoli, founded in 1952, is a family business that has been operating in the hot forging of steels for three generations.

It specializes in the production of:

- flanges and valve bodies for the petrochemical sector,
- various components for the hydraulic sector,
- gears for the automotive, motorcycle and agricultural machinery,
- forged steel parts for industry in general.

It stands out for its attention to product quality, the know-how of production processes accumulated over decades of activity, the ability to create customized products, able to meet specific customer needs.

### VISION

For the future STAMPERIA CASOLI aims:

- to consolidate turnover and production volumes,
- to seize new market opportunities,
- to stand out for their attention to culture and values that place human resources and ethical behaviour at the centre.

### OUR CORNERSTONES

The primary value is the **Customer** and the satisfaction of his expectations, achievable through:

- the careful analysis of his expectations with the formulation, where necessary, of clear, detailed, and transparent estimates,
- the wide range of processes offered,
- promptness in satisfying requests,
- the assessment of the degree of satisfaction of the recipients of the products,
- the adoption of a system of internal procedures to ensure process control and the prevention of non-compliance.

Other values that permeate the corporate culture are:

- The **continuous improvement of the processes** achievable through the renewal of the technologies used, the periodic definition of measurable objectives, the verification of the relative degree of achievement and the implementation, if necessary, of corrective measures.
- the **centrality of the people** who work in the Company for whom the necessary training is guaranteed, the transparent communication of company policies and objectives, the willingness to listen to needs and the commitment to solve any problems.

- the adoption of **ethical behaviour** oriented towards transparency, honesty, and collaboration, both in relations with the outside (Customers, Suppliers, ...), and in internal relations between the Personnel, which it is intended to encourage and develop through communication and monitoring compliance with relevant rules.
- consideration of **suppliers as important resources** for the quality of the products supplied, which translates into collaboration for the achievement / consolidation of partnerships.

The General Management is committed to ensuring that these values are disseminated, supported, understood and capable of guiding company activities. This commitment is manifested in promoting the implementation and continuous improvement of a Quality Management System, based on these values when it is able to systemically and effectively adopt the methods indicated above.

At the same time, the General Management asks to his Employees to:

- operate independently, with a sense of responsibility and a spirit of initiative in compliance with the roles and responsibilities assigned,
- comply with the established procedures and operating rules,
- achieve the quality objectives set for the activities of its competence,
- work to identify and eliminate the causes of inefficiency and propose actions for the continuous improvement of processes,
- make themselves available to increase their knowledge and enrich their cultural background,
- guide their collaborators by example and involvement,
- respect the differences of opinion of colleagues and encourage a constructive approach to problems.

GM APPROVAL:

